

## SAAS Agreement – Schedule 3: Customer Equipment Requirements

### 1. Purpose and Scope

This document defines the customer equipment requirements to access the services, specifically:

- a. Accessing Services
- b. Minimum System Requirements

### 2. Accessing Services

#### 2.1 Connectivity

To access services the IST server needs to be connected to. This is achieved either via a desktop, laptop or iPad. When connecting from a desktop or a laptop Filemaker Pro must be used and when connecting from an iPad the Filemaker app must be used.

Filemaker is a cross-platform relational database application from Filemaker Inc a subsidiary of Apple Inc.

#### 2.2 Filemaker Pro Licencing

One Filemaker Pro licence is required for each desktop or laptop device being used to access the IST server. One licence is supplied as part of the setup cost and additional licences can be purchased.

#### 2.3 FilemakerGo App

The FilemakerGo app is free download

### 3. Minimum System Requirements

The following details the minimum system requirements to run Filemaker Pro.

#### 3.1 Operating System

Windows 8.1 Standard and Windows 8.1 Pro  
Windows 8 Standard and Windows 8 Pro  
Windows 7 (SP1) Ultimate, Professional, Home Premium  
OS X Yosemite 10.10  
OS X Mavericks 10.9

#### 3.2 Machine Requirements

##### 3.2.1 Windows

CPU: 1 GHz or faster x86 or x64 processor  
RAM: 1GB

##### 3.2.2 Mac

RAM: 2GB